GLOBALHOSPITALITY

Employee Satisfaction Survey System

Features & Benefits

The Survey

- Competitive Pricing
- Anonymity Assurances for Employees
- Confidentiality for Clients
- Core Seventeen Statements for external comparison with Capability to Customize Further
- Four Point Likert Scale (Forced Response)
- Multiple Languages Supported (English, French, Tagalog, Italian, Ukrainian, Spanish, Mandarin Chinese, Portuguese, and Punjabi)
- View progress for continued participation
- Can extend the survey if needed

The Report

- Robust Comparison Capabilities Including
  - Archived for Comparison to Previous Surveys
  - Compare up to five branches or departments including all comments
  - Compare externally by geography, size, NAICS (North American Industry Classification), union/non-union
- Sort from worst to best or vice-versa
- Show results by bar chart or pie chart
- Show heat map
- Show trend line
- Print, export to Excel or PDF
- Comments for each statement as well as general
- Permissions available for multiple reviewers at different levels of the organization
- Access data for a time period range
- Compare based on SI (Satisfaction Index) or Built-in Coefficient (Participation Rate X SI)
- Executive Summary Report, summarizing entire Employee Satisfaction Survey results

Benefit

- We place you in control of your information
- You can regularly review your results against the rolling CSSI (Core Seventeen Satisfaction Index)
- You have instant access to results for all reviewers who have permission
- Easily rank multiple locations by SI or coefficient for leadership bonus plan
- Assess supervisory performance for remedial action